



Designer of play and sports areas

Cowm Top NEAP

Who are Proludic?

Established in 1989

6 Subsidiaries, 50+ Distributors.

100,000+ Play Areas installed worldwide

3rd largest Play Manufacturer in Europe

Family Owned Organisation



-  *Established in the UK since 2002*
-  *Experienced and dedicated Design Team*
-  *Approach challenges with excitement*
-  *Support throughout the entire process*

Proludic - Committed to being your perfect partner

Guaranteed Quality...

Proludic have been awarded several prestigious awards over the years which is testament to the innovation and quality of our products and projects

Awards



Janus de l'industrie



Janus du service



Janus de la cité



Accreditations



Our promise to you...

“As active members of the Association of Play Industries (API), Proludic support the implementation of innovative and dynamic play. This must be done using high quality materials, by a skilled workforce and within EN standards to ensure that a safe and durable solution is delivered.

Proludic are an ISO 9001 approved manufacturer but our commitment to excellence extends far beyond this. In a bid to raise the bar to the highest possible level, Proludic also monitors and manages its subcontractor partners on; health and safety, communication and on-time delivery, as well as other key performance indicators to ensure a smooth and successful delivery is experienced from start to finish”.

- Rob Baker - Managing Director

Proludic - Committed to being your perfect partner



Designer of play and sports areas

What Sets Us Apart?



1 Competitive on price, driven by design



2 Exceeding our customers needs



3 The innovators in our industry



4 Consultation and engagement



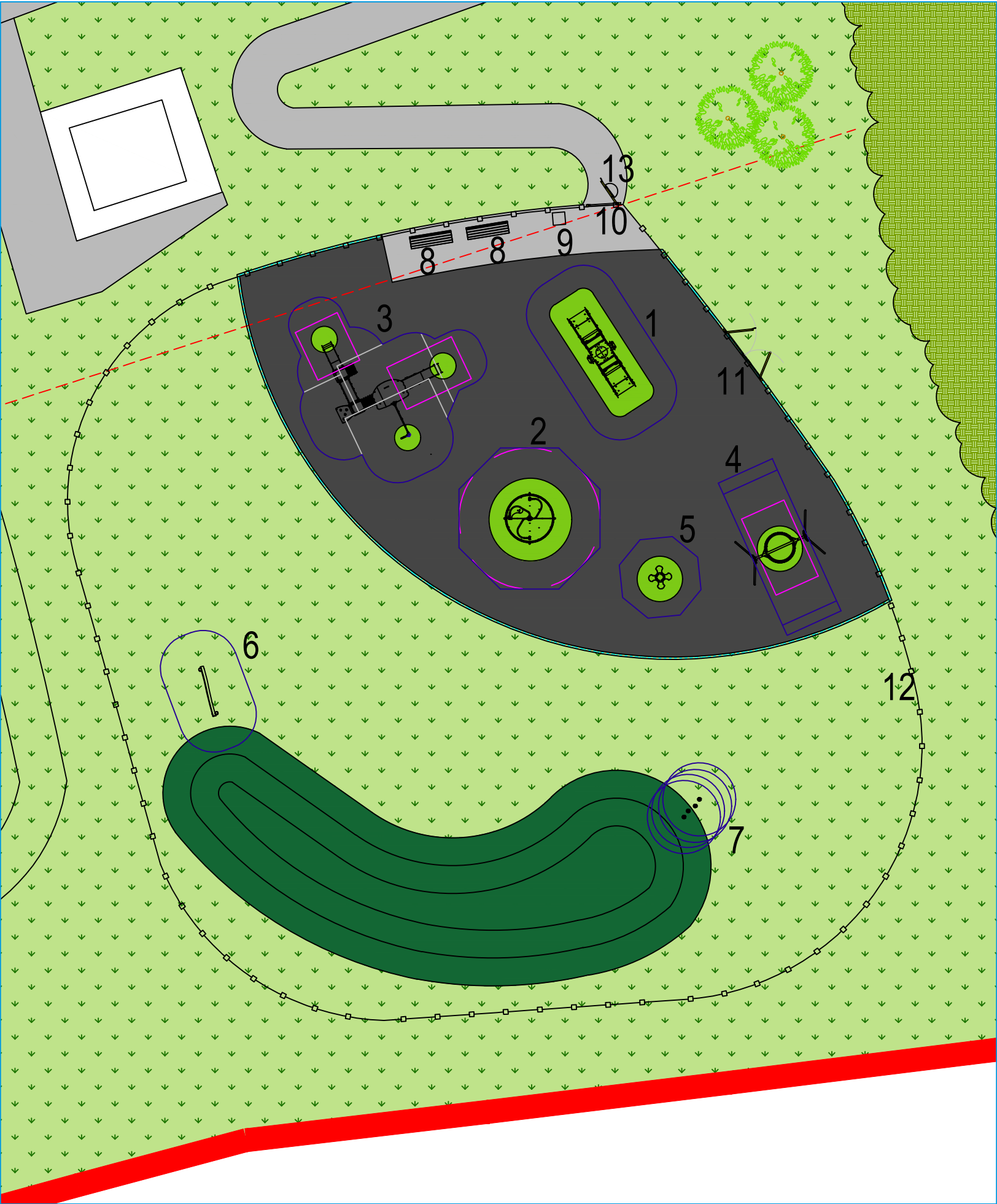
5 Funding direction and support

Proludic - Committed to being your perfect partner

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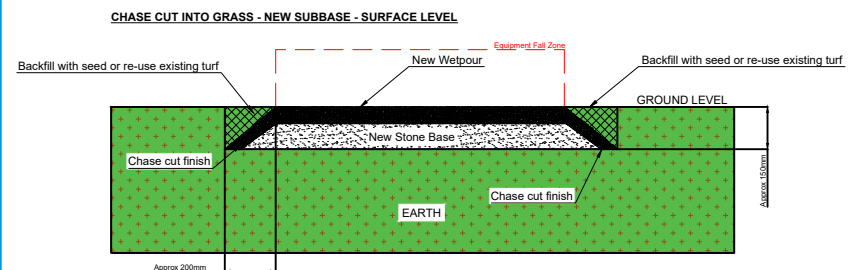




ITEMS LIST	
Play Equipment	
1. Inclusive SeeSaw	Ref: J987B
2. Wheelchair Accessible Roundabout*	Ref: J2409A
3. Diabolo Multipay Unit	Ref: J3851A
4. Metal Pod Swing	Ref: J441A
5. Falling Star Springer	Ref: J839A
6. Origin Balancing Beam	Ref: J4903A
7. A E Evans 150mm Stepping Logs (set of 4)	Ref: UKAESTEPPINGLOGS
*Drainage to help reduce standing water under Flush Roundabout	
Accessories	
8. 2No. Valloire Bench	Ref: RBA1
9. Broxap Derby Standard Litter Bin 120Ltr	Ref: UKBX45G2550SF
10. 1.2m High Hydraulic Self Closing Gate (LEFT HINGE DIRECTION) - Yellow	Ref: UKN1102
11. 1.2m High Combination Gate (RIGHT HINGE DIRECTION) - Yellow	Ref: UKN1105
12. 115Lm Bowtop Fence 1.2m High Galvanised	Ref: UKN1004
13. Signs Express A3 STANDARD Play Area Notice Sign	Ref: UKA3GS
Safety Surfacing	
Area to be surfaced with 343m² Black Wetpour with Light Green Wetpour wearpads.	
Critical fall heights as follows:	
313.5m²@1.2m or less	
16m²@1.55m	
13.5m²@1.8m	
Colour Breakdown:	
312m² Black Wetpour	
31m² Light Green Wetpour wearpads	
Groundworks	
Supply & Install 62Lm Chase Cut Edging into Grass inc. backfill & re-instatement with seed / re-use existing turf	
Miscellaneous	
Preliminaries included	
Post installation inspection included	
Delivery & Offloading of partnership & landscaping elements (not included in the Proludic delivery)	
Supply & Install Drainage to help reduce standing water under Flush Roundabout	
Optional Extra Groundworks	
Wetpour requires full Groundworks, these must be completed prior to Proludic's arrival on site and have been included as an optional extra. These equate to:	
343m² excavation into GRASS up to 200mm deep (spoil off site)	
Supply & Lay 343m² MOT Type 1 Stone 100mm Deep loose load	
Optional Extra Maintenance Packages	
Proludic Inspect Package - SILVER - 1x Independent RPII Annual Inspection & 3x Independent RPII Operational Inspections	
Proludic Protect Package - GOLD - 1x Annual Maintenance Service, 1x Independent RPII Annual Inspection & 3x Independent RPII Operational Inspections	
Drainage for underneath the J2409A Roundabout has been included, this is to reduce the amount of standing water but does not ensure that standing water will not occur.	
Chase cut edging for Wetpour surfacing has been costed for as if the proposed pathway edges will be in situ upon Proludic's arrival on site. If this is not the case, additional costs will incur.	
Wetpour guarantees are only valid when laid onto appropriate subbase with pre-cast concrete edging (PCE) to the manufacturer's specification. Wetpour guarantees will not be applicable when wetpour is laid onto any existing surface this includes (but not limited to) existing wetpour, paving slabs, tarmac & concrete.	
Preliminaries have been included within your quotation, these equate to site setup, safety fencing, safety signage, welfare, offloading of equipment, storage & waste removal.	
Topsoil & Turf/Seed to be done by others (watering is the responsibility of others and has not been costed for).	
Spoil for mound to be provided by client, this must be clean, stone free sub-soil and dressed with topsoil.	
Measurements taken from client drawing Ref:203001-Planning Layout - Rev 002 (1) - Measurements correct at time of CAD drawing.	
All pathways, furniture, planting, mounding and any other soft landscaping works not mentioned above are to be done by others.	
Mound to be created by client. Spoil for mound 161m³	
Fencing will be made up from standard straight lengths and installed faceted. If rounded fencing is required this will incur additional costs.	
Some images shown are for illustrative purposes only. The quote and items list will show the exact equipment used.	

SURFACING DETAIL

Not to Scale



PRODUCT KEY	
	Grass (by others)
	Black Wetpour
	Light Green Wetpour wearpads
	30m Buffer Zone
	Free Fall
	Trees (by others)
	Chase Cut
	Fencing
	Pathways (by others)
	Mound (by others)
	Plantings (by others)
	Free Space

Cowm Top NEAP Rochdale

Barratt Homes Manchester

DATE: 02/07/2024 REF: 2406.43711(CowmTopNEAPRochdale_BHM)

REV: -

DB: BA

CB: AL

SCALE: 1:200 @ A3



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Play Value



Swinging



Social Play



Role Play



Balancing



Coordination



Resting



*Largest Pod
Swing in the
play industry*

Ages: 2+

Users: 5

Play Values: 6

Play Elements: 1



1.55m

Maximum fall height



Inclusive

Description

The Pod Swing encourages group play and social interaction. Children can work together to swing as high as possible, make new friends and see how many of them can fit in the pod at once.

Swings combine **motor coordination** and **sensory stimulation** and develop the **sensation of feeling the body move in space**.

Our Pod Swing is 1.24m wide making it the **largest in the play industry** allowing a parent or carer to swing alongside a child.

Inclusive Elements



The swinging motion has a calming influence for children with learning difficulties.



Swinging has a positive effect on the inner ear of children with hearing impairments.



The large pod seats allows either a seated or lying position. It offers a large supportive surface for children with less developed muscle tone. It offers open space and height suitable for easy wheelchair transfer.



Retention in position is essential to reassure children with visual or postural impairments and prevent any risk of being thrown out of the equipment. The seats are therefore a wraparound pod tyre design to ensure the back is in the correct position providing body stability during play.



Falling Star Springer J839A

Play Value



Balancing



Social Play



Role Play



Rocking



Coordination



Ages: 2+

Users: 4

Play Values: 5

Play Elements: 1



0.6m

Maximum fall height



Inclusive

Description

The Falling Star Springer is a group item that encourages team work and user interaction. The springer will challenge younger children to rock themselves. They may start off with parents and other children helping them and supporting them as their skills develop they will be able to support themselves and rock themselves to various degrees.

Spring mounted equipment develops **motor skills**, **coordination** and a **sense of balance** and provides fun swinging movements.

Inclusive Elements



The oscillating movement of the springer has a calming effect for autistic children and children with learning difficulties.



The rocking motion has positive effects on the inner ear of children with hearing impairments.



Wheelchair Accessible See Saw J987A

Play Value



Bouncing



Social Play



Role Play



Rocking



Coordination



Balancing



Ages: 3+

Users: 6

Play Values: 6

Play Elements: 2



Inclusive

Description

This unique see-saw provides a safe platform for all children to enjoy the much loved playground activity of see-sawing. Each side of the see-saw can accommodate a wheelchair or standing. Assistance can be provided to wheelchair users by a parent or carer.

Inclusive Elements



Designed for wheelchair users. Provides a safe platform for wheelchair retention during the activity allowing all children to enjoy the sensory experience of see-sawing.



The rocking motion has a positive effect on the inner ear of children with hearing impairments.



Autistic children love to bounce. It's a particularly enjoyable repetitive behaviour that can provide both soothing and stimulating sensory input. Bouncing is also a form of stimming, helping them to manage their emotions or help them to de-stress if they are feeling overwhelmed.



Scan QR Code for Video of
SeeSaw



Wheelchair Accessible Roundabout -J2409A

Play Value



Spinning



Social Play



Role Play



Balancing

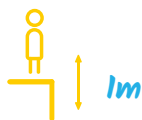


Ages: All ages

Users: 6

Play Values: 4

Play Elements: 1



Maximum fall height



Inclusive

Description

A high quality durable and fun item which can be enjoyed by both wheelchair users and those without the need for assistance to play together. It has plenty of support, railings and seating and wheelchair space and is a great way for children of all abilities to enjoy a classic piece of play together.

Inclusive Elements



The **rotation movement** has **positive effects** on the **inner ear** of children with **hearing impairments**.



The low platform enables access by children in wheelchairs.



Roundabouts can help autistic children increase their vestibular stimulation, they can also increase the development of kinaesthetic awareness and can help them develop strength, coordination and balance. The movement can also be therapeutic.



Play Value



Shelter



Social Play x3



Role Play



Coordination



Crossing x 2



Sliding x 2



Handling



Climbing



Climbing x 5



Hiding x 2



Resting



Inclusive

Ages: 2+
Users: 30

Play Values: 19
Play Elements: 13



Maximum fall height

Description

Our Diabolo multiplay units provide a variety of activities in a compact space, for children aged 2 to 10 years. They will bring even the smallest areas to life.

Slope - This access to the 60cm platform is an ideal element for the youngest users to practice their climbing skills on. The rounded, polypropylene holds are designed for users to place their feet on and push upwards, whilst a horizontal bar allows users to pull themselves up. Transferring from the ramp to the platform tests children's spatial awareness as they need to pass under the horizontal bar and between the two side panels.

Slides - This unit has two slides 1.17m and 0.6m. Slides enable children to experience the ever popular pleasure of sliding down to the ground from platforms located at different heights.

Climbing Net - Nearly all children love climbing on nets and in this case alternative rope challenges are available for the different ability levels. For younger users the net can be easily accessed from both ground level or via the step formed by the especially designed stainless steel frame. More advanced users may wish to climb to the top of the net at 2m high and negotiate a route over to the other side of the net, before accessing one of the platforms.

Inclusive Elements



The seat found on the underside of the slide allows children to socialise or simply take a break in the shade. It can be used as a seat, play table or hideout for those children that appreciate have some time alone, away from the hustle and bustle of the playground environment.



Metal slides have a positive effect on the inner ear of children with hearing impairments.



Play Value



Balancing



Social Play



Role Play



Coordination



Crossing



Agility



Ages: 3+

Users: 3

Play Values: 6

Play Elements: 1



0.6m

Maximum fall height

Description

Our Origin range has grown from the instinctive desire children have to play and interact with the natural environment. The range captures the essence of natural by combining natural elements with clean product lines, minimal design and essential play activities, the fundamental principles of our Origin range.

Children will be able to test their **balance** and **coordination** as they make their way across this balance beam. Who will make it to the other side first without falling off?

The elements within our Origin range are designed for children aged 3+. They have been designed to develop children's **physical** and **motor skills**.

Inclusive Elements



A child with autism may have difficulty with balance. However, if you provide a wide range of fun balancing activities within an activity trail with different heights, widths and motion it will allow autistic children to experiment.



Play Value



Agility



Social Play



Role Play



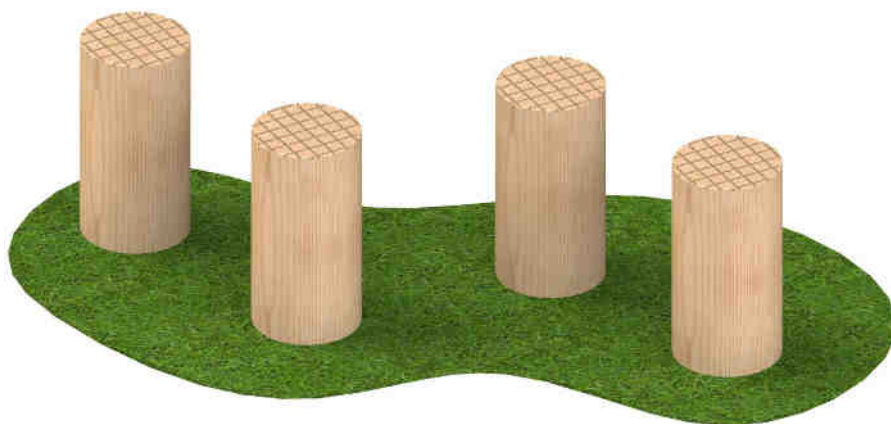
Crossing



Coordination



Balancing



Ages: 6+

Users: 4

Play Values: 6

Play Elements: 4



Maximum fall height



Inclusive

Description

These stepping logs form part of a balancing trail. Children will be able to test their balance and coordination as they make their way across. Can you make it to the end without falling off?

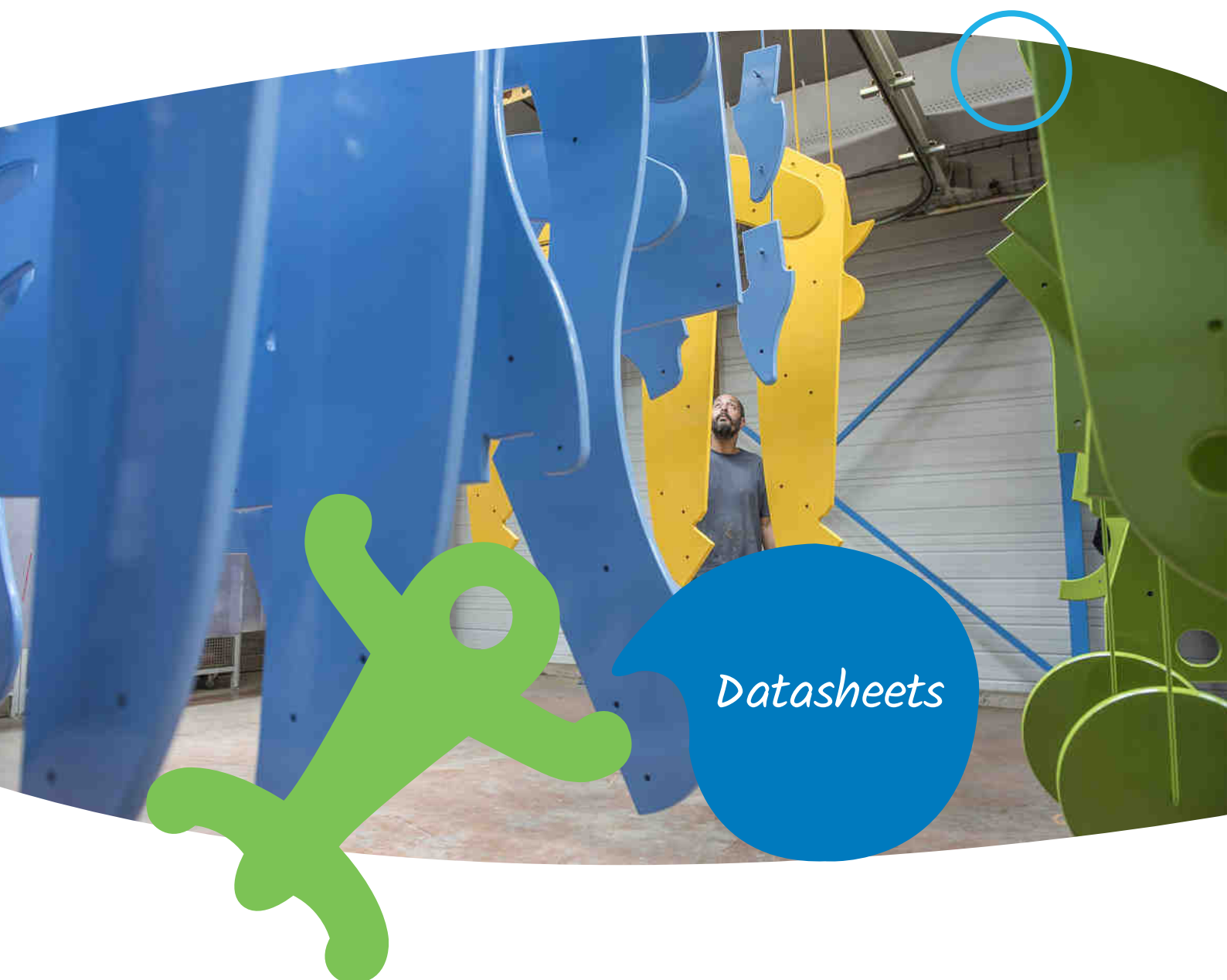
Inclusive Elements

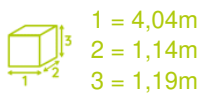


A child with autism may have difficulty with balance. However, if you provide a wide range of fun balancing activities within an activity trail with different heights, widths and motion it will allow autistic children to experiment.

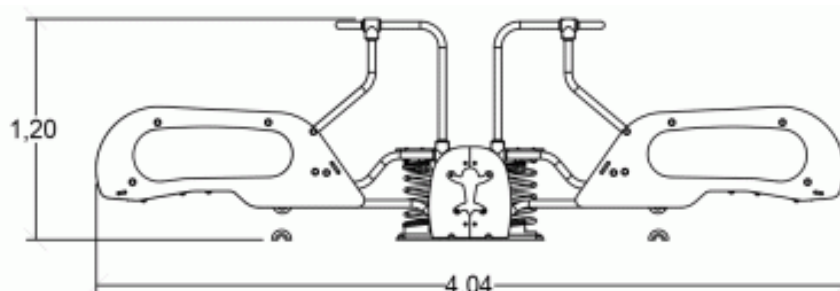
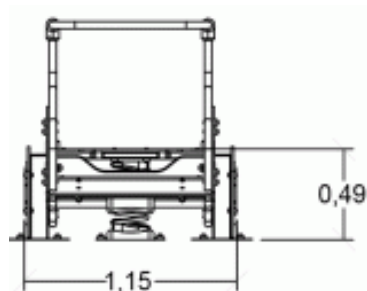
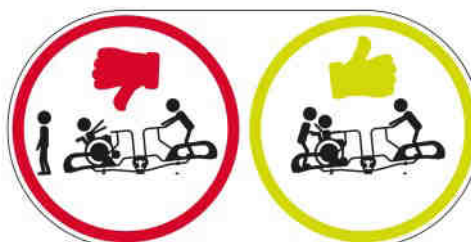
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Physical inclusion
Sensory inclusion
Cognitive inclusion



Play value :

5

role play

meeting

resting

balancing

Oscillate



x1



x1



x1



x1



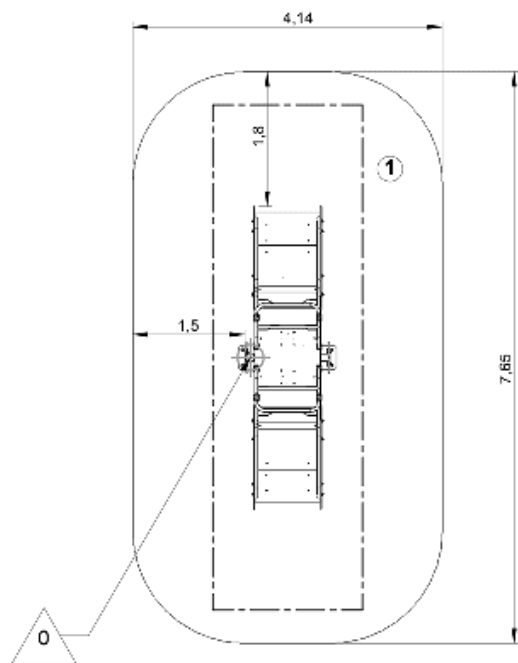
x1

Installation of equipment

IMPORTANT: It is essential to refer to the installation instructions for information on the size of the safety areas.

— Impact area (minimum normative surface)

- - - Free space



1	0,5m	30m ³
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2

06h00

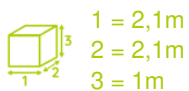
0m³

30m²

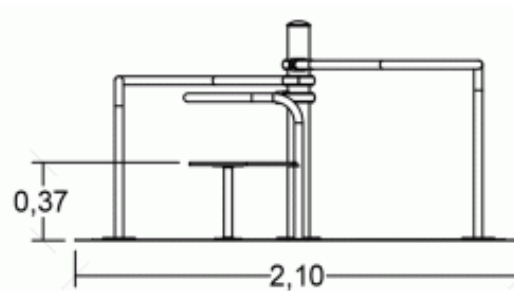
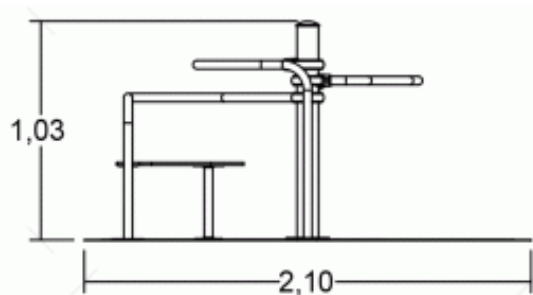
246kg

58kg

EN
1176



Physical inclusion
Sensory inclusion
Cognitive inclusion



Play value : 3

meeting



x1

balancing



x1

rotating



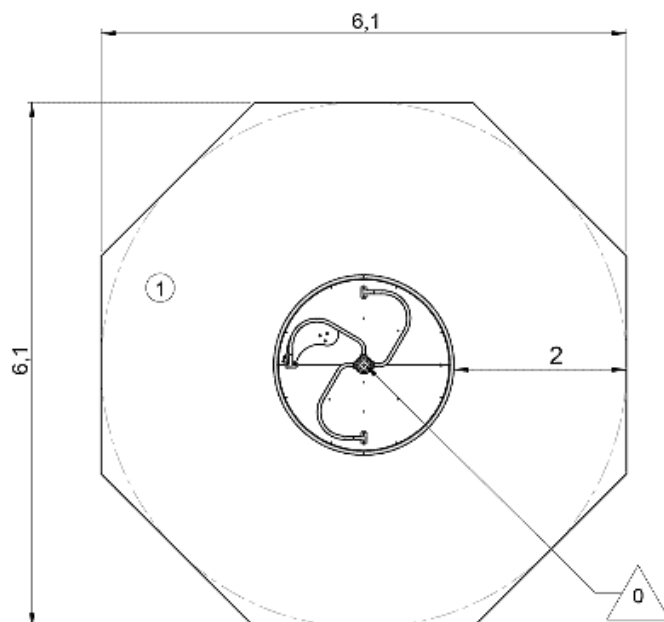
x1

Installation of equipment

IMPORTANT: It is essential to refer to the installation instructions for information on the size of the safety areas.

———— Impact area (minimum normative surface)

- - - - Free space



		
1	1m	27,5m ²



2



03h00



0.4m³



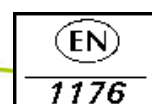
27.5m²



303kg



270kg





2+



30



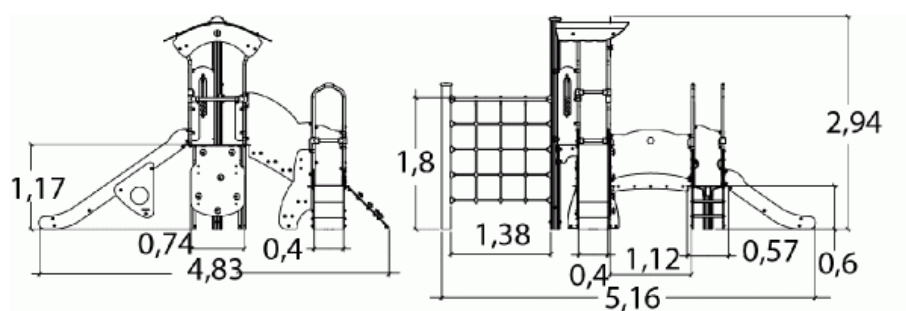
1,8m



1 = 5,16m
2 = 4,83m
3 = 2,94m



Physical inclusion
Sensory inclusion
Cognitive inclusion



Play value : **18**

climbing



x2

sliding



x2

meeting



x3

resting



x1

handling



x1

hiding



x1

taking shelter



x1

tactile stimulation



x1

climbing



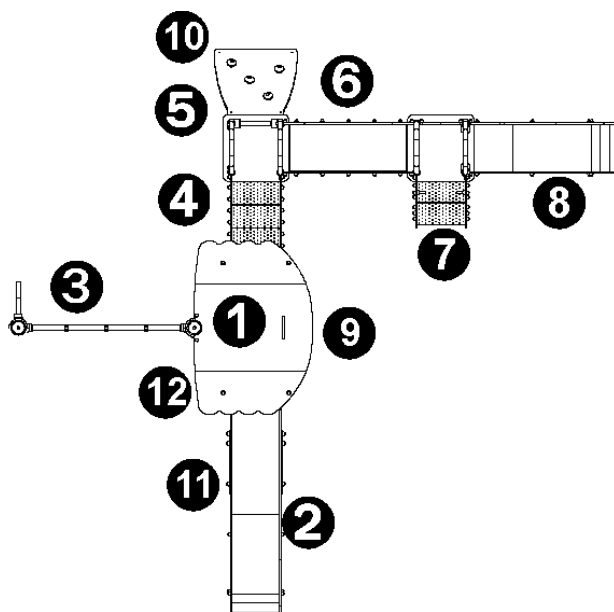
x4

getting across



x2

Components

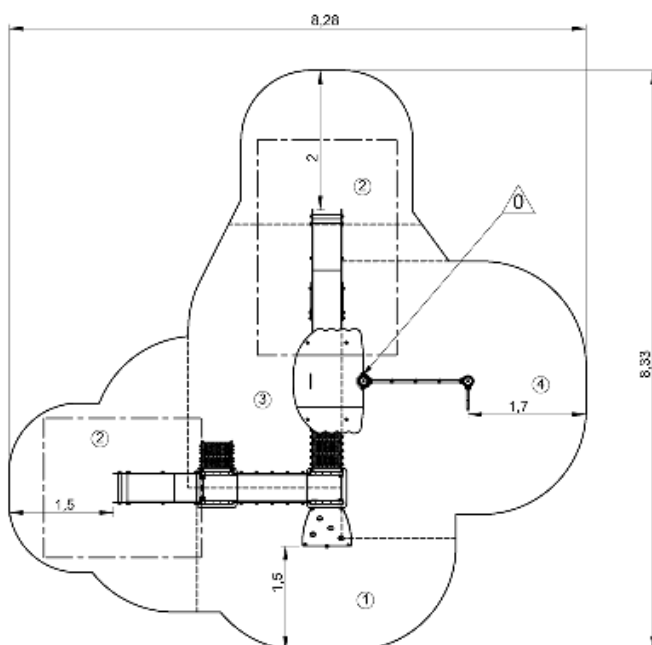


- ❶ Tower HT: 1.17m
- ❷ Slide HT: 1.17m
- ❸ Climbing net
- ❹ Connecting staircase
- ❺ Platform HT: 0.6m
- ❻ Walkway
- ❼ Steps
- ❽ Slide HT: 0.6m
- ❾ Climbing wall
- ❿ Slope
- ⓫ Seat
- ⓬ Counting panel

Installation of equipment

IMPORTANT: It is essential to refer to the installation instructions for information on the size of the safety areas.

- Impact area (minimum normative surface)
- - - Free space



1	0,6m	7m ²
2	1m	13m ²
3	1,17m	9m ²
4	1,8m	12,5m ²



2

16h00

0.3m³

41.5m²

386kg

19kg

EN
1176



2+



5



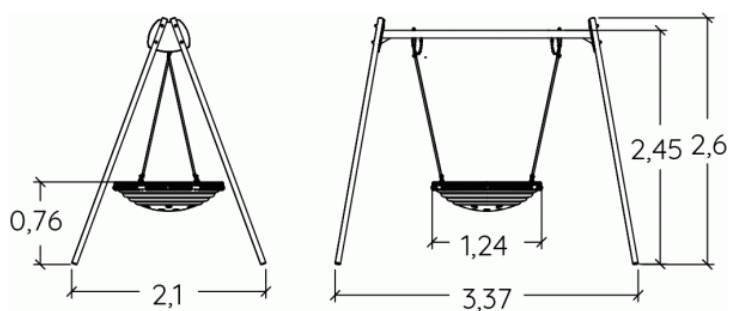
1,55m



1 = 3,37m
2 = 2,1m
3 = 2,6m



Physical inclusion
Sensory inclusion
Cognitive inclusion



Play value : **3**

meeting



x1

resting



x1

swinging



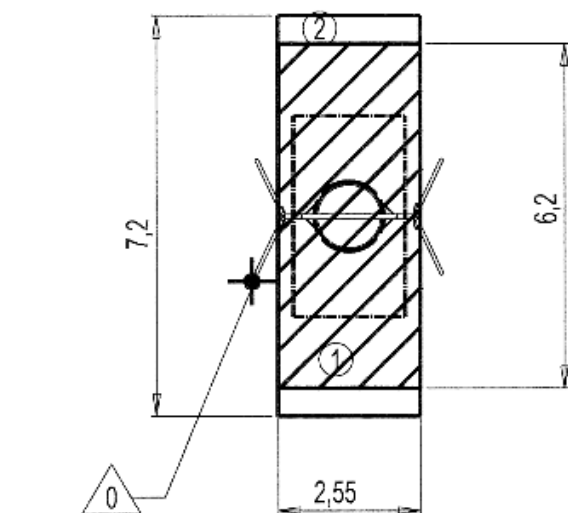
x1

Installation of equipment

IMPORTANT: It is essential to refer to the installation instructions for information on the size of the safety areas.

 Impact area (minimum normative surface)

 Free space



Point de Référence
Setting Out Point
Punto de referencia
Bezugspunkt
Referentiepunt



1	1,55m	16m ²
2	1,55m	18,5m ²



2



04h00



0.26m³



16m²



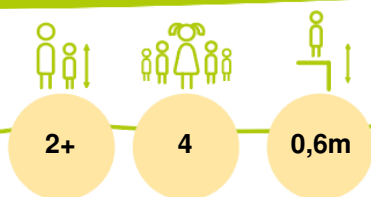
134kg



43kg

EN

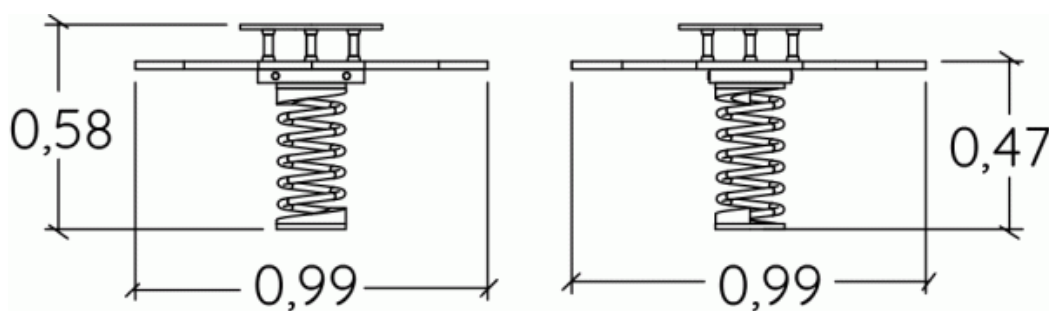
1176



1 = 0,99m
2 = 0,99m
3 = 0,57m



Physical inclusion
Sensory inclusion
Cognitive inclusion



Play value : 4

role play



x1

meeting



x1

balancing



x1

Oscillate



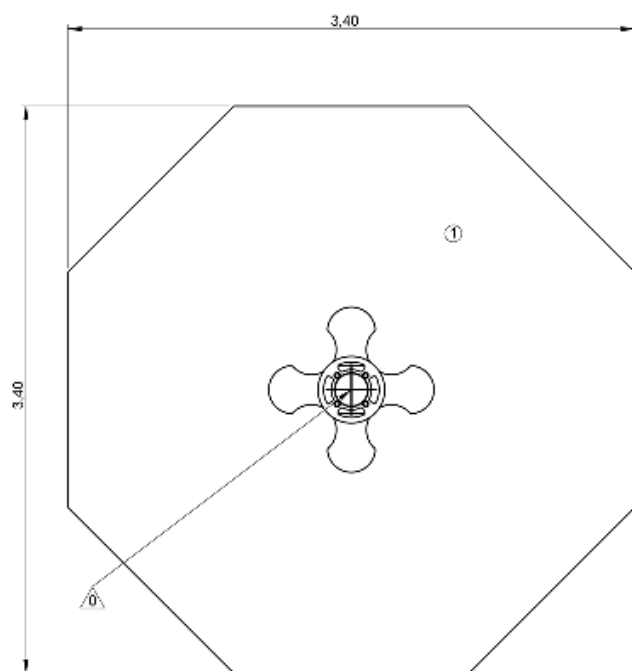
x1

Installation of equipment

IMPORTANT: It is essential to refer to the installation instructions for information on the size of the safety areas.

———— Impact area (minimum normative surface)

- - - - - Free space



		
1	0,6m	9,5m ²



1



01h00



0m³



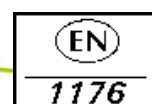
10m²



31kg



11kg





3+



3



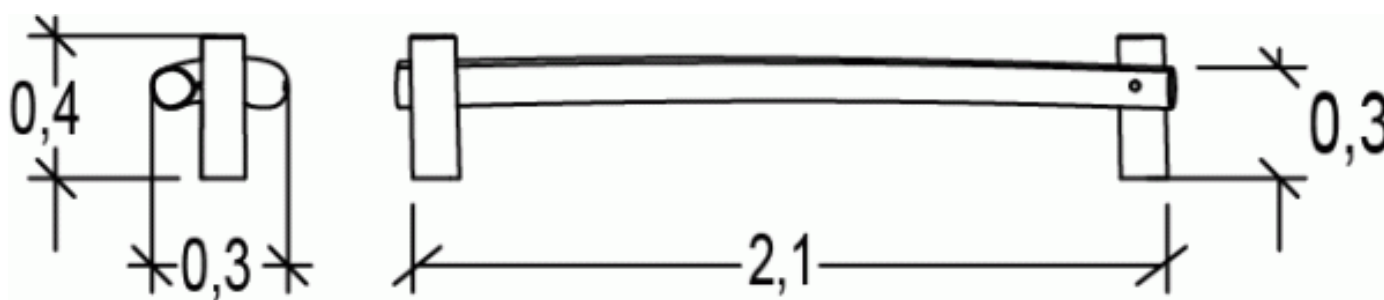
0,6m



1 = 2,1m
2 = 0,3m
3 = 0,4m



Physical inclusion
Sensory inclusion
Cognitive inclusion



Play value : **2**

balancing getting across



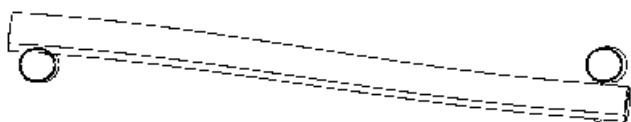
x1



x1

Components

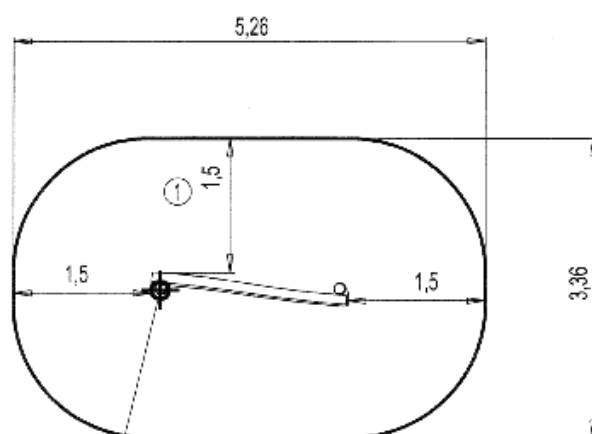
1 Tower HT: 1.17m



Installation of equipment

IMPORTANT: It is essential to refer to the installation instructions for information on the size of the safety areas.

- Impact area (minimum normative surface)
- Free space



0
Point de Référence
Setting Out Point
Punto de referencia
Bezugspunkt
Referentiepunt



1	<0,6m	16m ²
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2

00h50

0m³

16m²

44kg

17kg

EN
1176



1=1.95m 2=0.5m 3=0.69m



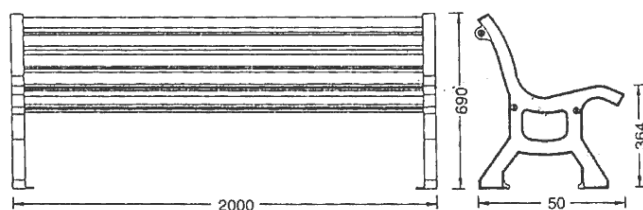
INSTALLATION



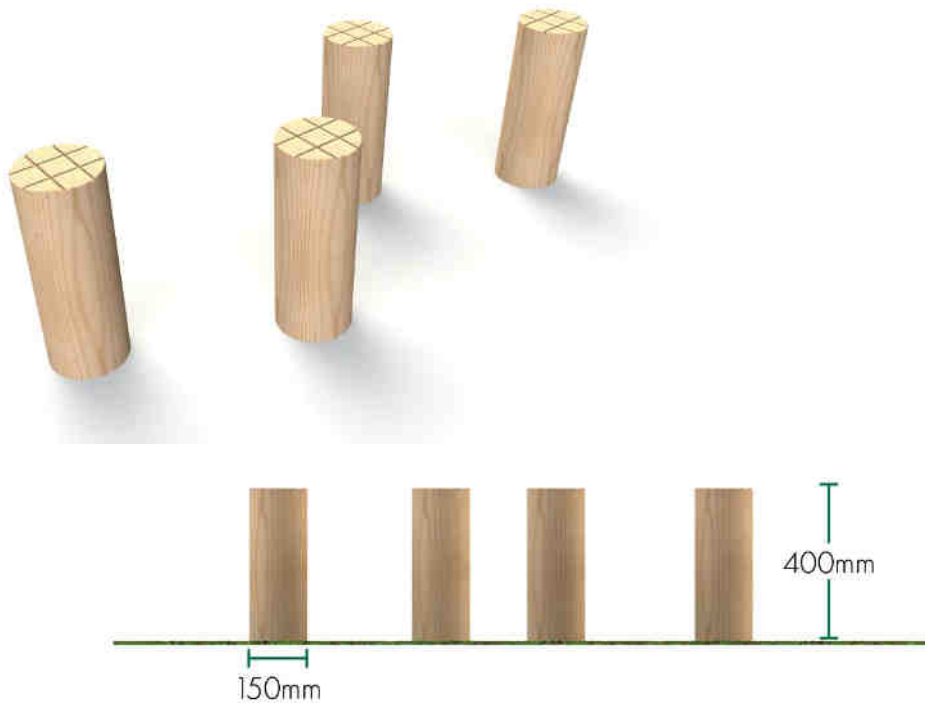
02h15

Total weight = 40 kg

Heaviest part = 0 kg



UKAESTEPPING LOGS



Technical Data

Width: **150 mm**

Height: **400mm**

Length: **400mm**

Free Fall Height: **400mm**

No safety surface required as critical fall height is less than 600mm.

However, we suggest allowing an appropriate free space around the item in compliance with BS EN1176.

Also available with Steel Feet
(Additional charges apply)

This product has been independently tested by The Play Inspection Company and conforms to the requirements of BS EN 1176:2017. Certificate available on request.

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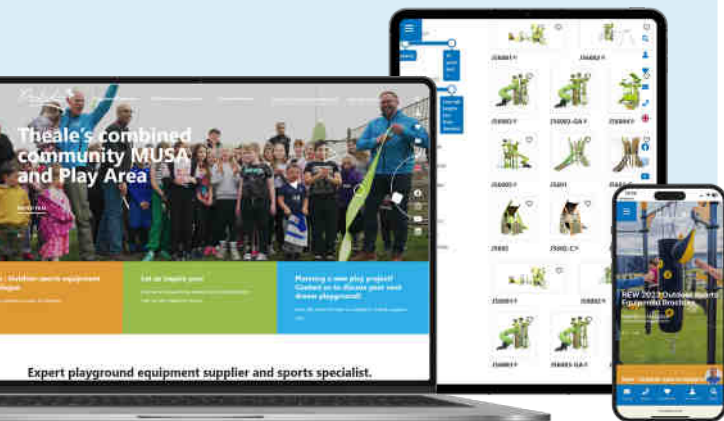


Maintenance and Aftersales

We understand the importance of keeping your park in play and we work to high targets to maintain a high level of service and standards.

Our after-sales department is open Monday to Friday 8:30 – 5pm, and can be reached by telephone, email and online. They are able to react quickly to all enquiries.

We have a team of Contracts and Aftersales Coordinators. Your dedicated Aftersales Coordinator will be **Clare Harper**. Clare can be contacted on **0115 982 3980** or by email: **aftersales@proludic.co.uk**



We will provide your maintenance team with a **unique log in to the client area of our website**; where you are able to report maintenance issues using the 'new' aftersales service that allows instant image uploads directly from site, along with a short description, enabling our team to identify replacement parts required (See following page).



KPIs monitor aftersales enquiries with a targeted **100% response rate within 24 hours** of initial enquiry

Our Customer Service Department will handle all requests efficiently, acting at two levels:

- 1. Diagnosing problems** encountered on site and providing a suitable solution e.g., replacement, repairs etc.
- 2. Distributing replacement parts** for elements that have undergone normal wear and tear or vandalism.

Meet Ben Jones, our **in-house Maintenance Manager** with extensive Proludic knowledge from six years as an Area Manager. He handles complex maintenance issues either on-site or through qualified representatives.

We maintain a substantial stock of common spare parts in the UK, delivered within **1-7 working days** via Royal Mail special delivery, ensuring minimal downtime for your play area. For non-UK parts, our French manufacturing facility ships directly via UPS in 10-20 working days (this is due to current UK/EU shipping delays), with a 24-hour delivery notification. Large parts are managed by a logistics company.



Proludic - Committed to being your perfect partner

Maintenance Operations

The advised frequency of maintenance operations is for your information only and should be adapted according to the site, the conditions as well as the level of use and exposure of the equipment. The installation instructions should be retained by those responsible for the maintenance of the equipment.

FREQUENCY	INSPECTION POINTS	ACTIONS
WEEKLY	Visual inspection of play area looking for immediate safety hazards	
	Inspect safety surfacing	Even up/complete accordingly
QUARTERLY	Operational inspection	Action according to findings
	General stability of the equipment	
	Tighten assembly points	Tighten if necessary
	Inspect the components for traces of wear (wear rings, cables, chains, thrust washers, shock absorbers)	Replace if necessary
ANNUALLY	Annual inspection	Action according to findings
	Resistance of anchorage elements	Fix again if necessary
	Aging of the components (traces of rotting, corrosion, disintegration, detachment of the blade)	Repair or replace if necessary
	Presence of protection elements (caps and tops) and identification elements (zero level, manufacturing plate).	Replace if necessary
	Absence of pinching (fingers and strings more specifically)	Adjust if necessary
	State of safer surfacing	Clean, level out, complete according to the nature of the floor if necessary
	For Multi-Use Games Areas: Check the stability of the structure according to EN15312:2007 specifications	

Post Installation Inspections

We manage health and safety on our sites by undertaking post installation inspections prior to the project sign-off and handover.

The post Installation Inspection comprises of the following:

A Full Written Report: including photographs - also covering the quality of the installation and equipments finish.

Site Inspection: on completion will check: Orientation, minimum space requirements, check traffic flows.

General Design Safety: assess general finish and work standards, give recommendations on inspection and maintenance.

Ancillary Items check all for condition, installation, suitability (e.g. standard compliance where relevant).

Equipment Check: for compliance with agreed standard EN1176, correct installation, any missing, damaged or inappropriate parts and general safety.

Surfacing Check: for correct areas, correct depth for the fall heights involved and correct installation, in line with EN1177.

Risk Assessment: required by the management of Health and Safety Regulations, providing recommendations for any additional action and special maintenance requirements.

Disability Assessment: A very basic assessment of accessibility as required by the Disability Discrimination Act is supplied with the report.

Any arising issues/snagging where appropriate will be dealt with by Proludic and their relevant installation partners. At this point the report will be updated as required and the clean report passed onto the developer site and office teams for confirmation the area is appropriate and signed off for use.

Inspect Protect



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Maintenance Definitions

Handover:

A handover meeting will be scheduled on site and the proposed adopter will be given:

1. The clean/addressed PII report
2. Access to the unique online owners portal
3. Access to the generic Proludic Maintenance Guide

Any additional adopter snagging comments will also be addressed at this stage. Only once adoption is confirmed will the H&S heras fencing be dropped and the site opened to the public.

Ongoing Management and Maintenance:

Owners Portal: on delivery of a project we provide a access code to our dedicated Aftersales section of our website (www.proludic.com). All accessible documents from the project file include:

- Assembly instructions with all parts detailed and coded
- Certificates of conformity for all the products installed
- Product identification sheets
- Maintenance schedules
- Maintenance guide offering useful hints and tips
- Installation guides



Inspection Schedule: inspections should cover the whole of the site and not just the equipment. Pathways, fences, seats etc all need to be checked in line with the defined system of inspections recommended for children's playgrounds.

Routine Inspection: these will look at the equipment's basic condition, especially faults due to recent vandalism. Such inspections will be recorded on a simple sheet or book and will cover our manufacturers guidelines.

Annual Inspection: these should be carried out by a specialist not connected with the playground operator or manager. It will look at vandalism, minor and major wear, long-term structural problems, changes in standard compliance and design practice, risk assessment etc. These inspections will be sure to cover our manufacturers guidelines (in-line with the attached manual).

Maintenance: the inspection programme will feed directly into the maintenance schedule for the area for repairing faults and replacing parts. This will also be delivered according to our manufacturers guidelines.

Our Online Aftersales Service

Knowing exactly what replacement parts you need for your play or sports area can sometimes be challenging. We wanted to develop a system to remove this roadblock and simplify the maintenance process.

Here we have outlined a step-by-step process to the right which you can follow on your aftersales dashboard to allow us to help you find the right replacement for any Proludic equipment.

Need help?

Take a picture of your Proludic product.
Our experts are here to help you find the spare parts you need.



Scan here for our
Aftersales web service



Scan here to watch
our Aftersales video



I need help.

Take a picture of your product. Our experts will help you find the parts you need.

General view of the equipment or identification plate

1. Select a photo of your product

Images must be in JPG or PNG format



Select your file
Maximum upload size 5MB

2. Write a short description

Please provide us with any information to help identify the product has a problem (year of purchase, product reference etc).



Detailed view of the part

1. Select a photo of your product

Images must be in JPG or PNG format



Select your file
Maximum upload size 5MB

2. Write a short description

Please detail the problem encountered here



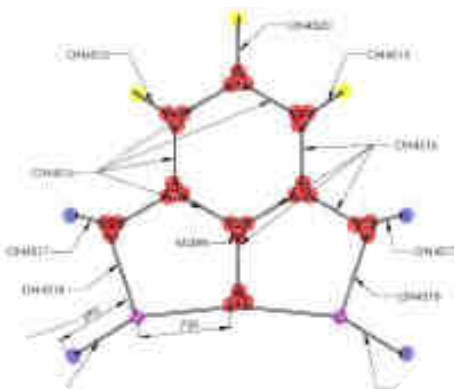
Wear Parts and Their Benefits

All of our fixings within our designs are common parts used throughout our ranges and are available from stock.

Almost every element of Proludic equipment can be broken down into small parts for replacement and has purposely been designed this way.

We utilise parts that can easily be replaced. If there is wear or a breakage on part of an item, we can order the small part rather than a whole part of a unit. From a maintenance aspect this provides huge time and cost savings for our clients. A recent example has been included on the following page.

Example of wear parts...



The cost to replace the whole net is £894.93. Whereas, the cost to replace two rope assemblies is £73.74 Saving the customer £821.19!

Estimated cost for spares for the next 15 years

1-2 Years - (Covered Under Warranty)

3-5 Years - 0.25% of the equipment total

6-10 Years - 0.5% of the equipment total

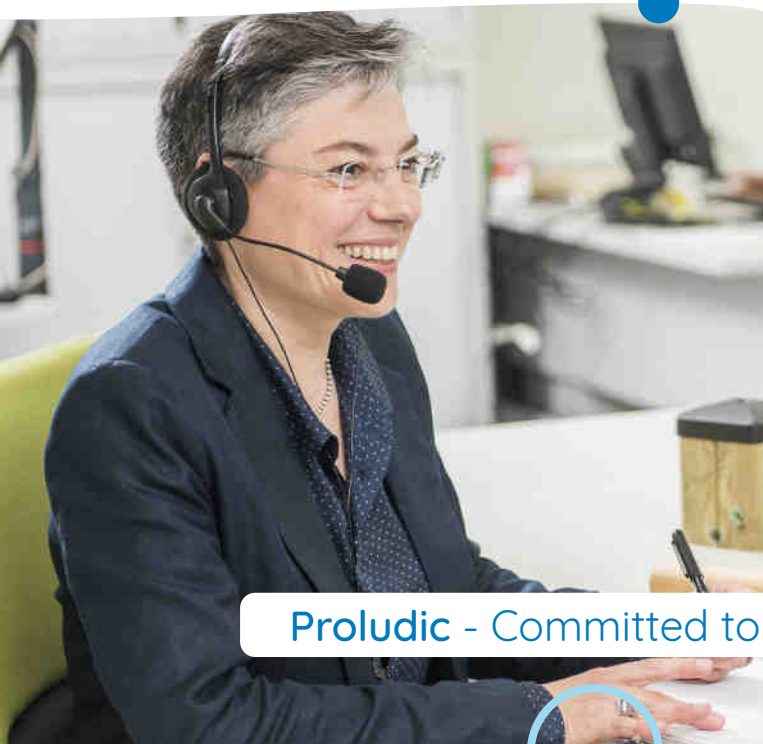
11-15 Years - 2% of the equipment total

Please note the above figures relate to the supply only cost of spare items for equipment. The estimate assumes an average level of usage, in line with an appropriate inspection and maintenance schedule (as outlined in the [Proludic Maintenance Guide](#)).

Scan here for the
Proludic Maintenance Guide



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Proludic Guarantees



Lifetime warranty for any structural failure of sport or play products due to a material or manufacturing failure of:

- Panels (coloured compact / high density polyethylene non-slip compact)
- Posts and supporting structures (painted galvanised steel, galvanised steel, stainless steel)
- Stainless steel tubes

25 years against structural failure on our sports and play equipment due to material or manufacturing defects on lacquered plywood panels and non-slip plywood panels.

15 years against structural failure on our sports and play equipment due to material or manufacturing defects on Robinia wood.

10 years for any structural failure of sport or play products due to a material or manufacturing failure of:

- Metal components (with the exception of springs, moving or mechanical parts and fixings)
- Planks and treated timber frame posts
- Metal crimps and rope assemblies

5 years for any structural failure of sport or play products due to a material or manufacturing failure of:

- Springs and mechanical systems
- Moulded or rotary moulded plastic parts (with the exception of moving parts)

2 years for any defect or manufacturing fault of component parts.

Proludic prides itself on offering unambiguous guarantees to ensure our clients can confidently and quickly identify what they are getting. **No caveats, no clauses, just market leading honesty.** Install on the beach or in the mountains, you are covered!

What we deem a lifetime: Playground equipment changes and develops over time and changes in the requirements of a community mean that in best practice playgrounds should be updated and refreshed within a 25-year period. However, we guarantee our equipment for however long our clients wish for the unit to be in situ, even if this is 45+ Years.



Proludic - Committed to being your perfect partner

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When it comes to sustainability, we're not playing around.

A proactive environmental policy

Building a brighter future through

Sustainability

We've taken an approach to sustainability that not only ensures we minimise our impact on the planet, but keeps young adventurers learning, exploring and developing for years to come.

9.12
out of
10

Repairability Index

90%

of our playgrounds
fully functional after
15 years... even with
ply decks!

ISO 9001
& ISO 14001
certified
manufacturer

Environmental Policies and Commitments

For more information on Proludic's commitments to sustainability and our environmental policies, scan the QR code:



SCAN ME!

How we do it



3. Our supply chain allows us to deliver equipment worldwide without the need for third parties.



4. Installing playgrounds around the world ensures we keep children happy, active and developing for years to come.



Proludic

Lifetime
guarantees*
warranty on playgrounds
and sports areas

93%
of production
waste recycled

30%
Lower CO₂ emissions

All of our wood is sourced from the Programme of the Endorsement of Forest Certification (PEFC) sustainable sources, not just our wooden Robinia range!

Unlike some of our competitor's exclusively 'green' ranges, we use sustainable wood sources throughout our entire range of products as standard. Remember, even our HPL (High Pressure Laminate) consists of 70% wood fibre!

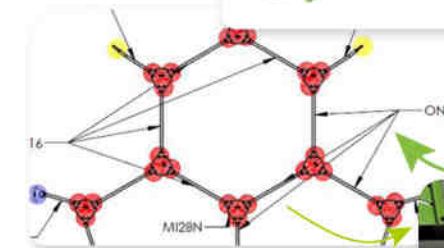
Reducing costs & waste through maintenance

As our products have a high repairability index, we can offer individual replacement parts rather than replace whole sections. Unlike our competitors who still replace the entire piece, we can cut costs and reduce waste by fixing the issue using our modular approach.

Longevity and Durability

Proludic pride ourselves on offering unambiguous, market leading guarantees to ensure our clients can confidently and quickly identify what they are getting. No caveats, No clauses just market leading honesty. Install your playground on the beach or in the mountains... we've got you covered!

Some competitors
would replace this
whole net!



Proludic can
replace individual
ropes & clasps

(do not) Hit the Deck!

Some of our competitors use HPL (High pressure laminate) and panels measuring to only 8mm thick!





Proludic's environmental policy is one of the company's core values, and was awarded ISO 14001 certification in 2006, followed by PEFC certification in 2015

The main stages of sustainable development at Proludic

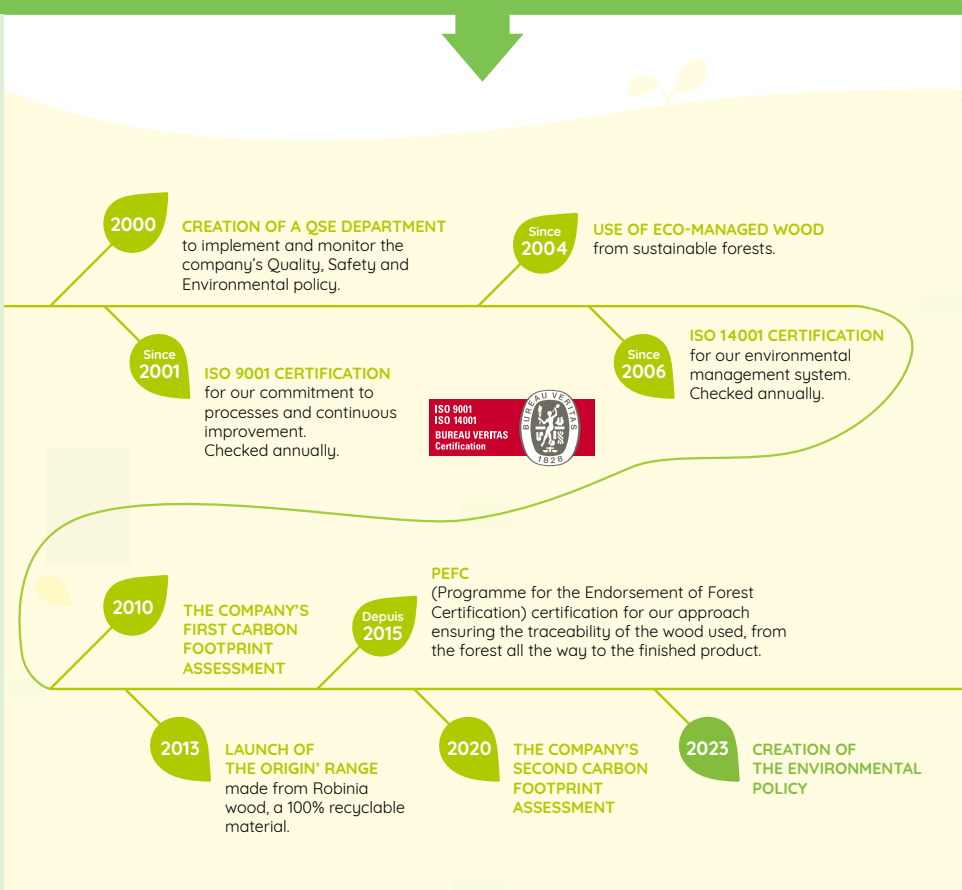
A Proactive Environmental Policy

Operating as a professional organisation in the childhood development sector, Proludic's decision to spearhead initiatives aimed at protecting the environment and laying the foundations for future generations has always been a priority.

Today, we are determined to step up our efforts in this area by reinforcing the company's environmental policy with

3 key cornerstones

- > Sustainability
- > Taking action against climate change
- > Proximity and local presence



"Proludic is a company that has been committed to quality and responsibility since its inception.

We work hard to offer sustainable products, fight climate change, and maintain strong local networks.

Our environmental policy is resolutely proactive and transparent. It is based on new indicators created to monitor and measure the results of the actions taken by our teams.

Every day across the Group, we work to implement this environmental policy and develop actions which will have a positive impact on society."

Denis Le Poupon & Philippe Le Poupon,
President and Vice President



Determined to step up our efforts and reinforce our commitment to creating a better environment, we've based our environmental policy on three solid pillars:

- Sustainability,
- Taking action against climate change,
- Proximity and local presence.

For each of these, we have identified indicators that allow us to check on our performance so we stay on track.

ENVIRONMENTAL MISSION

True to our values, we are taking tangible action to maximise the life span of our designs and reduce their environmental impact.

We are striving to reduce the impact of our activities on global warming for future generations.

CORNERSTONE 1 Sustainability

3 indicators:

- Repairability index
- Playground longevity index
- Resistance of play equipment

CORNERSTONE 2 Taking action against climate change

4 indicators:

- Using recycled and recyclable raw materials
- Waste reduction and recovery
- Optimising transportation
- Reduced carbon footprint

CORNERSTONE 3 Proximity and local presence

5 indicators:

- Local suppliers
- Local contacts
- Local environment
- Project follow-up
- Recycling through donations

Certified for high performance

Part of our commitment to providing the best service possible to our customers and users is to ensure all our products, services and processes conform with international standards.

ISO 9001

Certified since 2001, our ISO 9001 credentials are based on meeting the principles of quality management. Audited annually, this international standard guides our approach to all of our processes and supports continuous improvement.



ISO 14001

Proludic has been a holder of ISO 14001 since 2006. The industry standard for environmental management systems, this accreditation helps us to better manage the impact of our activities on the environment and demonstrate the effectiveness of our management systems.



PEFC

The internationally recognised PEFC (the Programme for the Endorsement of Forest Certification) covers the entire supply chain of the wood used in our wooden equipment products. Since 2015, Proludic has guaranteed that we manufacture our products

to meet the demanding requirements of the PEFC certification.



CORNERSTONE I

Sustainability

Proludic designs playground and sports area solutions that stand the test of time... no matter the weather or local climatic conditions.

From the outset, we engineer our products with sustainable, durable materials and with repairability and extended lifetime use in mind.



REPAIRABILITY INDEX

Proludic solutions are built to last. And to ensure their durability, we've created the first repairability index for playgrounds and sports areas.

Every piece of equipment we produce features an index which reflects its level of repairability. This index is based on five criteria:

- easy access to all documentation relating to a product
- ease of disassembly
- availability of spare parts
- the price of parts
- Proludic's diagnostic & aftersales capabilities.

You can check the repairability index for each product on our technical data sheets.

The average repairability score for Proludic equipment is 9.12 out of 10

9.12/10



Range: Multiplay Equipment

- easy access to all documentation relating to a product 9.05/10
- ease of disassembly 8.35/10
- availability of spare parts 10/10
- the price of parts 10/10
- Proludic diagnostic & aftersales capabilities 10/10

The average repairability score for Multiplay Equipment is 9.48 out of 10.



Range: Traditional Playground Equipment

- easy access to all documentation relating to a product 9.05/10
- ease of disassembly 8.40/10
- availability of spare parts 10/10
- the price of parts 9/10
- Proludic diagnostic & after-sales capabilities 10/10

The average repairability score for Traditional Playground Equipment is 9.29 out of 10.



PLAYGROUND LONGEVITY INDEX

Proludic playgrounds are not only designed for people of all ages and abilities to enjoy – they're made to stand the test of time. In 35 years, more than 100,000 playgrounds and sports areas have been built with our equipment. We base our longevity index on a worldwide periodic study of our subsidiaries to assess:

- the current condition of the play area
- safety
- functionality
- wear

With a proactive commitment to sustainability, we provide easy access to spare parts as part of our aftersales service. This can help extend the life of your playground for decades.



RESISTANCE OF PLAY EQUIPMENT

Proludic equipment has proven its durability in more than 55 countries around the world. So no matter how extreme the climatic conditions - whether it's frost, heat waves, wind, or snow - the long life of our solutions is guaranteed.

As part of our strategy for innovative design, we seek out ways to improve the design of our playground and sports equipment to extend their service life.

We source and procure increasingly durable and environmentally friendly materials as they become available.



Installed in 2006 in England: this playground has signs of advanced use but is fully functional

90% 

of our older play areas
(average age 16 years) are completely functional.

A 2022 global study of 134 playgrounds across six Proludic subsidiaries revealed that 90% of these playgrounds produced over the previous 15 years were still fully functional.



CORNERSTONE 2

Taking action against climate change

By carefully analysing our processes, we've been able to identify CO₂-emitting activities. **This helps us reduce our carbon emissions in those areas where action is most needed.** From the design of playground and sports area equipment through to manufacture, transportation, and installation, to all our travel, we've taken steps to control and minimise our carbon impact.



USING RECYCLED AND RECYCLABLE RAW MATERIALS

Central to our goal of carbon footprint reduction is our management of raw materials. From the outset, Proludic's equipment is designed to include a maximum amount of recycled, bio-sourced, and recyclable raw materials.



75%

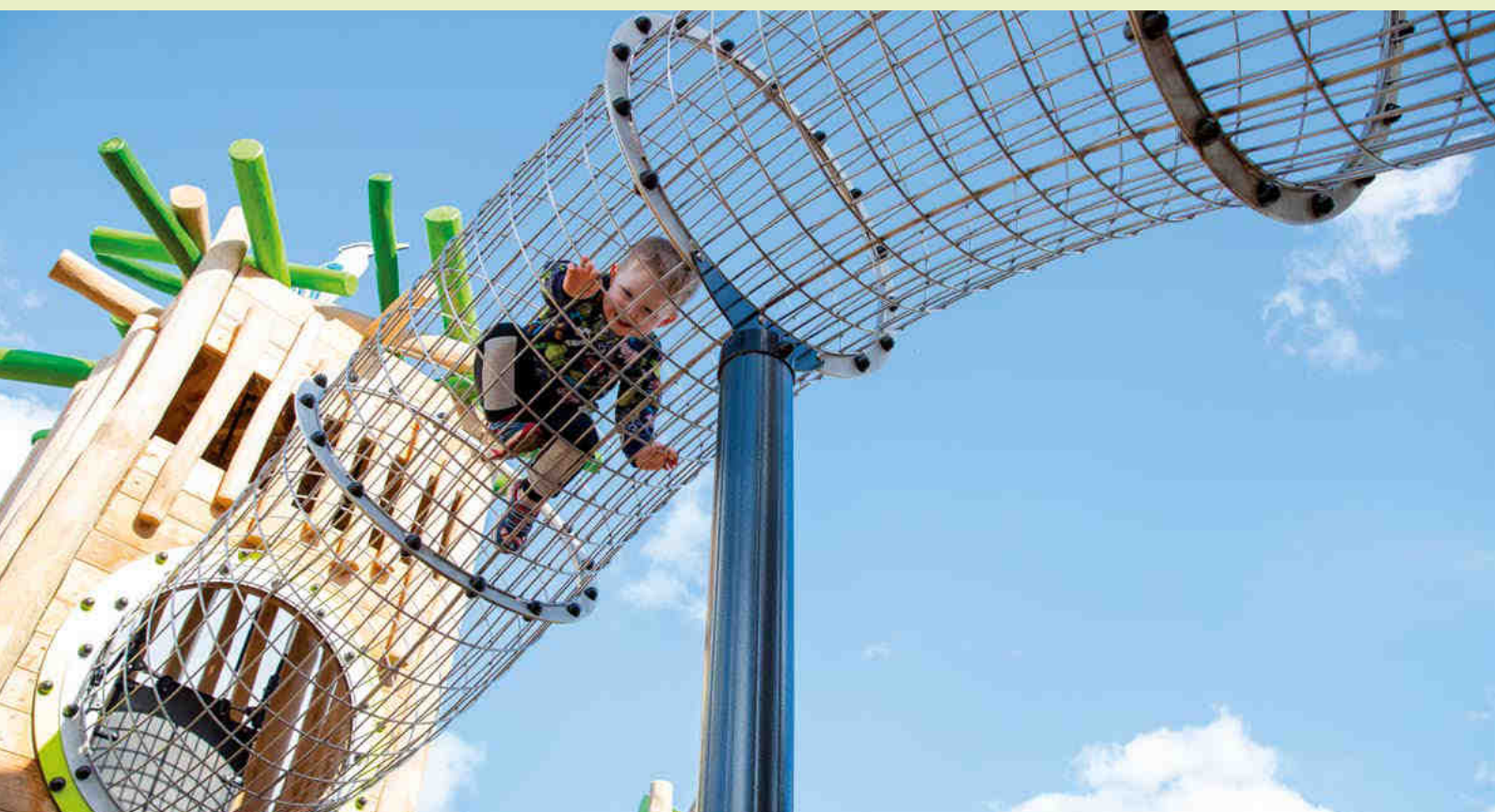
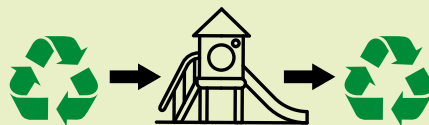
of our products contain
recycled materials.

75%

of our products contain
bio-sourced materials.

88%

contain
recyclable materials.



FOCUS ON OUR MATERIALS

Whether a product is made from metal, wood or plastic, **Proludic selects materials that are 100% recoverable**. All end-of-life products are either reused, or processed for energy recovery. We've adapted our production techniques to limit manufacturing waste and make best use of scarce resources.

WOOD

Since 2015, Proludic has joined 12,526 companies worldwide in a commitment to the sustainable management of forests.

PEFC certification guarantees the use of sustainable forest resources.



METAL

Steel, stainless steel, and aluminium are 100% recyclable materials.

Steel has outstanding durability and recyclability qualities. By incorporating steel in our equipment, we minimise the raw materials needed to manufacture replacement equipment, including ore, energy, and water.

The use of stainless steel in our products improves their lifespan and durability.



PAINTS

By using only solvent-free polyester powder coatings we avoid the need for thinners or water during application. Our plywood coatings are water-based, free of heavy metals, and feature low VOC (Volatile Organic Compounds) emissions.

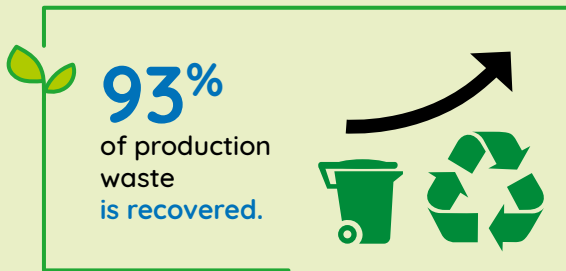




WASTE REDUCTION AND RECOVERY

Crucial to our fight against climate change is our active waste reduction and recovery of the waste materials produced during the manufacturing process. Materials like wood panels and cardboard, as well as plastics, metals, paper, and batteries, are all recycled towards this goal.

Our team are constantly reviewing our operation to limit the production of waste during the manufacturing process.



OPTIMISING TRANSPORTATION

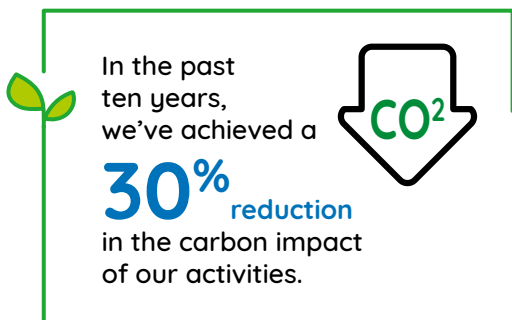
From the moment an order is prepared for shipping, the Proludic logistics team use their expertise to reduce packaging, maximise crate filling, and optimise transport methods. Their goal: to reduce our carbon emissions as much as possible.

With careful planning, the team selects the size of our packing boxes to ensure the best fit with product dimensions. For international shipments, we allocate orders to optimise every centimetre of the shipping containers.



REDUCED CARBON FOOTPRINT

Every year, we carry out a carbon assessment which allows us to pilot actions aimed at reducing our carbon impact. We prioritise these actions by acting on the items that make up 80% of our carbon footprint.



We optimise the cutting of panels to limit leftover scraps.



To limit travel, our teams organise meetings via video conferencing.



Our QSE department manages the company's carbon footprint.

CORNERSTONE 3

Proximity and local presence

We are committed to setting up and promoting a local network with our customers, our suppliers and the providers with whom we collaborate.

This proximity optimises our production, reduces our carbon footprint and guarantees you facilities adapted to your territory and your needs.



LOCAL SUPPLIERS

At our French manufacturing hub, we choose to source our raw materials and services from reliable local suppliers. Not only does this sharpen our delivery deadlines. It also means we optimise our carbon footprint through shorter transportation of materials to the factory.

94%

of our production suppliers are European.

In 80% of cases, our UK service providers are located less than

50 miles

from our customers.



LOCAL CONTACTS

Being a local player means accompanying and advising you on the creation of suitable and sustainable facilities. Local teams help limit our carbon footprint and guarantee you real contact.

In 90% of cases, our UK Area Manager representatives are less than

2 hours

from their customers.





RECYCLING THROUGH DONATIONS

Where there's opportunity, Proludic invests in the local economy and community associations in need by donating reconditioned materials and equipment.



PROJECT FOLLOW-UP

To ensure the smooth running and quality of your playground and sports area project, one of our team will visit your site during it's delivery.



100%

of sites visited by an Area Manager representative or a Construction Manager during the project.



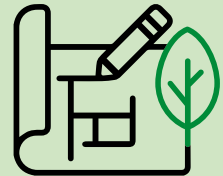
LOCAL ENVIRONMENT

As playspace experts, we work with you to design and construct your project to suit its unique local environment. To ensure distinctive and sustainable play and sports areas, we consider the characteristics of each project and its specific needs, site topography, and integration into the landscape.



93%

of our projects begin with a preliminary on-site assessment.





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Key Accounts Manager -
Tanya Wilsher