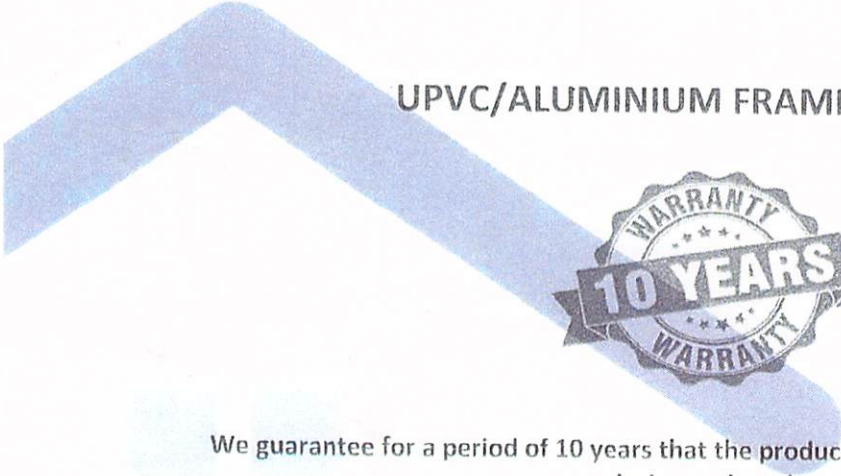


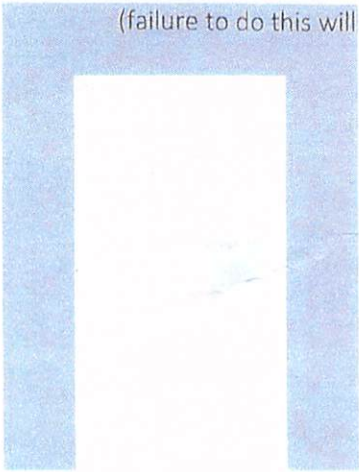


UPVC/ALUMINIUM FRAMES/COMPOSITES



We guarantee for a period of 10 years that the products shall be free from defects in material, design and workmanship.

All issues should be reported within 72 hours. All products should be installed in accordance with manufacturer recommendations and industry body best practices. Products should be maintained in accordance with manufactures recommendations. Photographs should be provided along with original order number and frame details, should any issues arise. Products should be made available for inspection at our request. Following a replacement, the original should be returned at our request (failure to do this will results in a charge for the replacement).



GLASS



Refers to Double Glazed Units

We guarantee double glazed units for a period of 10 years, they will remain sealed and be free from defects when viewed from 3 meters at 90 degrees in normal daylight.

Double glazed units should be glazed into frames correctly and installed in compliance with the British standard BS6262 code of practice - glazing for buildings. Photographs should be provided along with the original order number and aperture details, in the event of a fault. Products should be made available for inspection at our request. Following a replacement, the original product should be returned at our request (failure to do this will result in a charge for the replacement)